

March 13, 2018

## Help Dealing with a Cancer Diagnosis is Just a Phone Call Away

Remind Oxford members to call the Cancer Support Program;  
We're here for them.

Dealing with a diagnosis of cancer can be overwhelming. It's common to be faced with more questions than answers, and uncertainty about where to turn for help.

That's why we offer the Cancer Support Program, a single source for Oxford members with cancer and their caregivers (physicians, family members, hospice, etc.) to get cancer information, support and guidance in navigating the health care system.

The **attached flier** offers more details about the Cancer Support Program. Please provide it to your Oxford clients so they can share it with their employees as a reminder of the program.

### Members can opt-in.

The Cancer Support Program is available at no additional charge as part of Oxford members' medical benefit plans. Participation is optional.

We may also identify members for the program through our internal processes and programs, such as provider notifications, and pharmacy and medical claims analysis, as well as through our nurse line (*Oxford On-Call*®) and Customer Service interactions. A member can also be referred to the program by his or her provider.

### Compassionate care from an experienced team.

Program nurses specializing in oncology serve as one contact for members in the program, helping them make more informed decisions about their cancer care. They can also offer information about oncology centers of excellence and specialists within the plan network. And our nurses are supported by an entire team of cancer specialists.

Through comprehensive case management services, members can receive one-on-one help with a range of cancer-related issues, while employers may save on cancer-related medical costs. Additional support from social workers offers members and their loved ones help with family, work, financial and other needs.

### An integrative approach to close gaps in care.

Members engaged in the program can get support from their experienced cancer nurse through education and proactive, targeted interventions addressing symptoms and side effects. Our dedicated nurses work to help members remain productive while focusing on getting and staying healthy.

### More information.

For more information about the Cancer Support Program, please contact your Oxford representative.